#### **SCOPE OF SERVICES**

Our patients receive a minimum of three hours of physical, occupational and speech therapy Monday through Friday. Therapy on Saturday is as needed and as determined by the physician. Other services are provided as needed in addition to the three hours of therapy during the week.

This program currently cannot accommodate patients who are ventilator dependent, comatose, have severe burns, unstable labs, complete spinal cord injury at level C5 or higher or require respiratory isolation. Referral sources, patients and family members will be offered alternative placement options when those referred do not meet the admission requirements to the program. Patients must be 18 years of age or older for admission.

#### PAYOR SOURCE INFORMATION

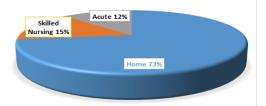
**Medicare:** Pays for the cost of inpatient rehabilitation provided the patient meets criteria at admission and during their stay. The medical director determines if the stays meets criteria and that determination is subject to review by Medicare.

#### Private insurance/Medicaid:

Pre-authorization and benefits are verified prior to admission. However, this does not guarantee payment. Your case worker/social worker will work throughout your stay with insurance to obtain continued authorization.

**Private Pay:** Private payment may be arranged through a financial counselor at the hospital after administrative review and acceptance.

# Powers Health Rehabilitation Center Discharges Destination January 1 - December 31, 2024



Home 665 Skilled Nursing 138 Acute 110

On average in 2024, 73 percent of the patients who completed their rehabilitation were able to return home or to their previous living environment.

Our team will work with you and your family members to help determine the best discharge environment based on your needs.

If you are unable to return home, our team will assist you and your family in transitioning to the appropriate level of care.



Powers Health Rehabilitation Center 10215 Broadway Ave. Crown Point, IN 46307

For additional information or to make a referral, please call, 219-661-6140.



Powers Health
Rehabilitation Center

# Helping People Reach Their Goals

Year in Review: January 1-December 31, 2024



#### **OUR MISSION**

Powers Health Rehabilitation Center provides a comprehensive program of the highest quality in order for our patients to improve functional independence.

Average Length of Stay 10.8

#### **OUR COMMITMENT TO YOU**

Our team members are committed to working with you, designing treatment programs around your specific needs. We also will get you ready to transition home or to the next level of care and enable you to achieve your goals. Guided by our mission, we will:

- provide the highest quality clinical and customer-related services
- treat patients, family members and team members with dignity and respect
- adhere to our professional code and practice quidelines
- provide an accurate portrayal of services and program outcomes

#### PROGRAM SATISFACTION

A patient will receive a survey from NRC Health (email, text or automated phone call) on behalf of the facility. In 2024, patients who responded promoted our services at 86.7% for likelihood to recommend our facility. For stroke care, our facility aftercare likelihood to recommend score was 97.1%. Our greatest achievements are the trust and confidence our patients and families have in our team. This is exemplified by being recognized in 2024 by Newsweek as the 2nd best inpatient rehabilitation facility in the state of Indiana and being the 2024 Excellence in Patient Experience Award Winner by NRC Health, a national performance improvement company.

Patient Name: \_\_\_\_\_

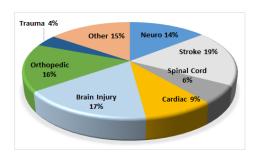
Estimated Length of Stay: \_\_\_\_\_

#### **HELPING A VARIETY OF PATIENTS**

Patients with a wide variety of diagnoses can benefit from our comprehensive rehabilitation program:

- Amputation
- Brain Injury
- Burns
- Hip Fractures and Replacements
- Major Multiple Trauma
- Neurological Disorders
  - Multiple Sclerosis
  - Polyneuropathy
  - Muscular Dystrophy
  - Parkinson's Disease
  - Guillain-Barr
- Neuropathy and Myopathy
- Polyarthritis (including Rheumatoid)
- Spinal Cord Injury
- Stroke

### **Total Number of Patients: 917**



125
173
153
87
59
146
34
140

#### **SETTING GOALS**

Patients admitted to the Powers Health Rehabilitation Center receive assessment and evaluation to develop a plan of treatment. Our highly skilled team consists of a physicians, nurses, physical, occupational and speech therapists, psychologists, dietitians and social workers who help to design a personalized treatment plan. The team meets on a weekly basis to discuss progress of each patient and to revise or update goals as appropriate.

The rehabilitation center staff use a Quality Indicator (QI) system for in-depth studies of patient outcomes. Patients are scored on admission, at discharge and during a follow-up telephone call. The "amount of gain" represents the functional improvement in self-care and mobility from time of admission to discharge. We anticipate an increase in function in the range of 43-45 points. Our overall amount of gain for our patients in 2024 was 51.3.

January-December 2024 Major Treatment Categories

## Average Length of Stay (Days)

